

Leadership Is For Everyone 2012

Leadership Development and Networking Event

April 13, 2012

Lone Tree Arts Center ♦ City of Lone Tree, Colorado

AGENDA

8:30am Registration, Coffee, Networking

9:00am ***Influence: How to assert yourself, be understood and get what you need***

Heidi Brinkman, PhD

President, Brinkman Consulting Inc.

What do you do when you need to relay important information to a less-than-enthusiastic listener? Or perhaps you have a great idea but can't seem to get anyone to hear you? This session will focus on building your assertiveness toolkit. Specifically, we will:

- explore how to develop positive skills of influence,
- learn specific conflict styles to use in different situations, and
- identify what successful influence and assertiveness looks like in action.

Participants will leave with an understanding of what works, what gets in their way, and an action plan to develop the skills they need for success.

11:30am Lunch

12:30pm ***Lean Thinking: An introduction to Lean Thinking and lessons on productivity***

Kierston Howard, MS

Performance Improvement Manager, Office of Planning and Partnership, Colorado
Department of Public Health and Environment

How do you reduce waste in state government and the private sector? Come and learn about Lean process improvement methodology and its application in Colorado state agencies. Lean is a process improvement methodology currently being implemented at the Colorado Department of Public Health and Environment and other state agencies. Here is what you will learn in this session:

- Participants will learn the history of Lean development at the Toyota Corporation in Japan and how it has been successfully in many other industries, including the Colorado state government.
- Participants will learn the fundamental principles of Lean process improvement including how to identify and remove process waste.
- Participants will get some hands on experience with Lean tools which can be applied in their work or home setting.
- Finally, participants will learn why the tools aren't enough and how to address the people side of change.

2:45pm ***Change Anything: How to apply the Change Anything model to your personal or professional life***

Effley N. Brooks III, MBA

President, Tiger Bee Consulting, LLC

Many people believe that lack of willpower is the reason that they cannot kick bad habits, lose weight, or make behavioral changes that could improve a relationship. But, willpower is not the answer. Using real life examples and the latest social science research, Effley Brooks will teach participants to use the Six Sources of Influence model, covered in the book, *Change Anything: (Patterson, Grenny, Maxfield, McMillan, and Switzler; Business Plus, 2011)*. The participants will learn how to use the Six Sources of Influence in a positive way to achieve substantial changes in their lives.

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